Brand Finance®





Banking 500 2020

The annual report on the most valuable and strongest banking brands February 2020

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About Brand Finance.

Brand Finance is the world's leading independent brand valuation consultancy.

We bridge the gap between marketing and finance

Brand Finance was set up in 1996 with the aim of 'bridging the gap between marketing and finance'. For more than 20 years, we have helped companies and organisations of all types to connect their brands to the bottom line.

We quantify the financial value of brands

We put 5,000 of the world's biggest brands to the test every year. Ranking brands across all sectors and countries, we publish nearly 100 reports annually.

We offer a unique combination of expertise

Our teams have experience across a wide range of disciplines from marketing and market research, to brand strategy and visual identity, to tax and accounting.

We pride ourselves on technical credibility

Brand Finance is a chartered accountancy firm regulated by the Institute of Chartered Accountants in England and Wales, and the first brand valuation consultancy to join the International Valuation Standards Council.

Our experts helped craft the internationally recognised standards on Brand Valuation - ISO 10668 and Brand Evaluation – ISO 20671. Our methodology has been certified by global independent auditors – Austrian Standards – as compliant with both, and received the official approval of the Marketing Accountability Standards Board.











Get in Touch.

For business enquiries, please contact:

Declan Ahern

Valuataion Director

d.ahern@brandfinance.com

For media enquiries, please contact:

Konrad Jagodzinski

Communications Director k.jagodzinski@brandfinance.com

For all other enquiries, please contact: enquiries@brandfinance.com

+44 (0)207 389 9400

For more information, please visit our website: www.brandfinance.com



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Brand Finance®



Request your own Brand Value Report

A Brand Value Report provides a complete breakdown of the assumptions. data sources, and calculations used to arrive at your brand's value.

Each report includes expert recommendations for growing brand value to drive business performance and offers a cost-effective way to gaining a better understanding of your position against competitors.



Brand Value





Education



Communication



Brand Valuation

Summary







brandfinance.com

Brandirectory.com



Brandirectory is the world's largest database of current and historical brand values, providing easy access to all Brand Finance rankings, reports, whitepapers, and consumer research published since 2007.

- + Browse thousands of published brand values
- + Track brand value, strength, and rating across publications and over time
- + Use interactive charts to compare brand values across countries, sectors, and global rankings
- + Purchase and instantly unlock premium data, complete brand rankings, and research

Visit brandirectory.com to find out more.

Brand Finance Group.





Brand Dialogue

Brand Dialogue is a public relations agency developing communications strategies to create dialogue that drives brand value. Brand Dialogue has over 25 years of experience in delivering campaigns driven by research, measurement, and strategic thinking for a variety of clients, with a strong background in geographic branding, including supporting nation brands and brands with a geographical indication (GI). Brand Dialogue manages communications activities across Brand Finance Group's companies and network.



Brand Exchange

Brand Exchange is a contemporary and exclusive members' club and events space nestled in the heart of the City of London. It was launched in 2015 to provide members with a private space to network and socialise. The club has since held several prestigious events and welcomed many key figures in the marketing and finance sectors as speakers. The membership brings together senior professionals from the world's strongest and most valuable brands.



VI360

VI360 is a brand identity management consultancy working for clients of all sizes on brand compliance, brand transition, and brand identity management. VI360 provide straightforward and practical brand management that results in tangible benefits for your business.





Customer insight drives our valuations

Our brand valuations are underpinned by extensive market research across a wide range of sectors, countries and brands.

Our research integrates all key brand measures, linking them to commercial outcomes.

Available for purchase separately or as part of a Brand Value Report.

Over **1,500 brands** researched each year

29 countries and 10 sectors covered

More than **50,000 respondents** surveyed annually

Key metrics across all industries and brands

B2B and B2C results

We are now in our 4th consecutive year conducting the study



brandfinance.com

Foreword.



David HaighCEO. Brand Finance

What is the purpose of a strong brand: to attract customers, to build loyalty, to motivate staff? All true, but for a commercial brand at least, the first answer must always be 'to make money'.

Huge investments are made in the design, launch, and ongoing promotion of brands. Given their potential financial value, this makes sense. Unfortunately, most organisations fail to go beyond that, missing huge opportunities to effectively make use of what are often their most important assets. Monitoring of brand performance should be the next step, but is often sporadic. Where it does take place, it frequently lacks financial rigour and is heavily reliant on qualitative measures, poorly understood by non-marketers.

As a result, marketing teams struggle to communicate the value of their work and boards then underestimate the significance of their brands to the business. Sceptical finance teams, unconvinced by what they perceive as marketing mumbo jumbo, may fail to agree necessary investments. What marketing spend there is, can end up poorly directed as marketers are left to operate with insufficient financial guidance or accountability. The end result can be a slow but steady downward spiral of poor communication, wasted resources, and a negative impact on the bottom line.

Brand Finance bridges the gap between marketing and finance. Our teams have experience across a wide range of disciplines from market research and visual identity to tax and accounting. We understand the importance of design, advertising, and marketing, but we also believe that the ultimate and overriding purpose of brands is to make money. That is why we connect brands to the bottom line.

By valuing brands, we provide a mutually intelligible language for marketing and finance teams. Marketers then have the ability to communicate the significance of what they do, and boards can use the information to chart a course that maximises profits. Without knowing the precise, financial value of an asset, how can you know if you are maximising your returns? If you are intending to license a brand, how can you know you are getting a fair price? If you are intending to sell, how do you know what the right time is? How do you decide which brands to discontinue, whether to rebrand and how to arrange your brand architecture? Brand Finance has conducted thousands of brand and branded business valuations to help answer these questions.

Brand Finance's research revealed the compelling link between strong brands and stock market performance. It was found that investing in highly-branded companies would lead to a return almost double that of the average for the S&P 500 as a whole

Acknowledging and managing a company's intangible assets taps into the hidden value that lies within it. The following report is a first step to understanding more about brands, how to value them and how to use that information to benefit the business.

The team and I look forward to continuing the conversation with you.

Brand Value of World's Largest Banks Contracts First Time since Financial Crisis.

- + For the first time since 2009, the **total brand value** of the world's 500 largest banks has declined year on year from US\$1.36 trillion in 2019 to US\$1.33 trillion this year
- + China's ICBC retains its top spot as the world's most valuable banking brand, breaking the US\$80 billion mark. Chinese banks continue to occupy the top four of the Brand Finance Banking 500 2020 ranking
- + Five US banks are in the top 10, although overall, the US sector declined by 5%. Wells Fargo is the top bank and JP Morgan has grown by 15% to enter the top 10
- + Qatar National Bank dominates in the Middle East with 20% growth
- + Europe declines by 7%, more than any other region, with several major banks seeing significant drops in brand value
- **+ BCA** of Indonesia is the world's strongest banking brand, alongside Russia's **Sberbank**, both with a Brand Strength Index (BSI) score of 91.6 out of a 100 and an elite AAA+ rating

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Brand Value Analysis.



Banking brand values contract

Against a backdrop of uncertain economic conditions, characterised by geopolitical challenges, interest rate movements, and the disruption of Brexit, brand value among the world's 500 largest banks has fallen for the first time since the financial crisis.

The total brand value in the annual Brand Finance Banking 500 ranking saw its first year-on-year contraction since 2009 - from US\$1.36 trillion in 2019 to US\$1.33 trillion this year. Nevertheless, while brand values of banks from established markets, such as the US, Europe, China, and Japan, are lower or remain stagnant, many banking brands in emerging markets, especially Southeast Asia, Middle East and Africa, and Latin America, are demonstrating robust performance.

Once again, the top 10 is dominated by banks from China and the US, both countries represented by five banks apiece. Europe has just four representatives within the top 20. Overall, China and the US account for the highest share of global brand value in the sector, US\$412 billion and US\$281 billion respectively.

Chinese banks maintain lead

China's ICBC retains top position with its brand value reaching US\$80.8 billion. The year-on-year increase of 1% is nonetheless very modest compared to the brand's average growth rate of 23% between 2009-2019. Although at a slower pace than in the past, ICBC has still extended

The brand performance of established banking markets is a reflection of the fragile global economy and political landscape as well as the expectation of a downturn. But it also represents banks' ongoing challenge in adapting to increased regulatory and technological change within the industry.

David Haigh CEO, Brand Finance its lead at the top to more than US\$18 billion, owing to a 10% drop in brand value at **China Construction Bank** (brand value US\$62.6 billion). ICBC continues to explore new business opportunities, growing in both investment banking and asset management. The bank is also involved in joint ventures with overseas partners and has embarked on blockchain-oriented initiatives.

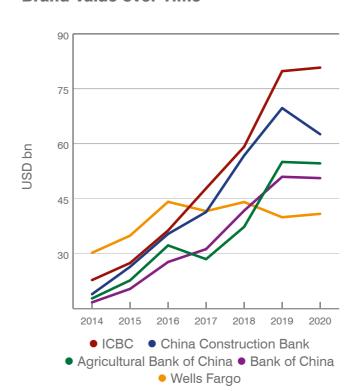
China's banks have been affected by the nowcurtailed trade war with the US and there have been concerns about big lenders being forced to relax their underwriting policies to stimulate the country's economy. ICBC is China's biggest lender but has reduced non-performing loans to less than 1.5% and enjoys the loyalty of well over 600 million customers.

Agricultural Bank of China (US\$54.7 billion) and Bank of China (US\$50.6 billion) saw a slight dip in brand value, but maintained their third and fourth places respectively.

Resurgent JPMorgan and Merrill

US banks have an increased presence in the top 10 due to the healthy growth of **JPMorgan** (up 15% to US\$22.8

Brand Value over Time



Top 10 Most Valuable Brands

ICBC (E)

2020: **\$80,791m** 2019: **\$79,823m**

∧ 中国建设银行

2020: **\$62,602m** 2019: **\$69,742m**

中国农业银行

2020: **\$54,658m** 2019: **\$55,040m**

中国銀行

2020: **\$50,630m** 2019: **\$50,990m**

WELLS FARGO

2020: **\$40,881m** 2019: **\$39,948m**

Bank of America 🤏

2020: **\$35,361m** 2019: **\$36,687m**

2020: **\$33,131m**

2019: **\$36,407m**

CHASE 🗅

2020: **\$31,250m** 2019: **\$36.265m**

₩ 招商銀行

2020: **\$22,884m** 2019: **\$22,480m**

+1.8%

J.P.Morgan

2020: **\$22,826m** 2019: **\$19,797m**

Brand Value Analysis.

Brand Value Analysis.



billion), the second highest rise in terms of cash amount (US\$3 billion) across the whole ranking. JPMorgan also topped the brand value in investment banking and asset management, following expansion in 16 markets and significant investments in technology, Artificial Intelligence, and their securities business in China.

Another US bank that has increased its brand value is **Merrill** (up 10% to US\$7.0 billion). Merrill has dropped "Lynch" from its name and is enjoying strong growth in new client acquisitions, boosted by an aggressive hiring programme and through the cross-selling Bank of America products.

Wells Fargo (up 2% to US\$40.9 billion) remains the top brand in the US, however, occupying only fifth position globally with half the brand value exhibited by ICBC. The bank has overcome a string of reputational setbacks to relaunch its brand, including a new visual identity and multiple changes in its senior management structure.

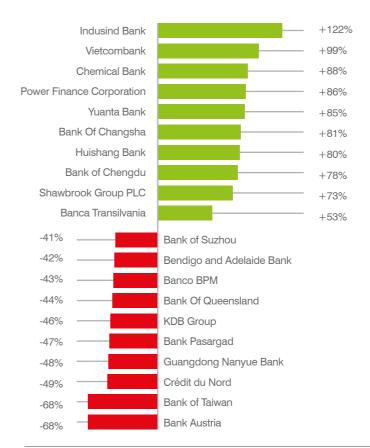
In neighbouring Canada, the leading bank by brand value is TD, which jumped four places to 13th and saw its brand value grow by 15% to US\$16.1 billion. As Canada's Big Five have maintained a heavy saturation of the domestic market, **TD** has led the way among brands seeking growth further afield. Expansion down the Eastern seaboard of the US has brought the bank considerable success and played

culture of innovation and flexibility, are becoming more of a threat to traditional banks that are losing brand impetus. For example, while principal banks in major markets have lost significant value, new lenders such as Virgin – up by 49% - and Shawbrook – 73% - are adding real value to their offering as the dynamic changes.

Challenger banks, with their

David HaighCEO. Brand Finance

Brand Value Change 2020-2019 (%)



a major role in brand value growth. TD's brand value in the US has increased at 27% CAGR, versus 6% for the remaining operations, with the US market now responsible for 42% of TD's overall brand value.

Europe's challenge

European banks have lost 7% in value, more than any other region, with several major banks losing significant brand value. Principal players such as **Deutsche Bank** (-17%), **UBS** (-14%), **BNP Paribas** (-10%), **Barclays** (-8%), and **Credit Suisse** (-8%) have all declined. Europe's top bank is **HSBC**, dropping out of the top 10 for the first time this year, following 4% brand value decrease to US\$19.5 billion.

As established brands continue to see their value eroded, so-called challenger banks are in the ascendancy. **Virgin Money**, benefitting from the rebranding of Clydesdale Bank, increased brand value by 49% to US\$0.7 billion, and **Shawbrook** rose by 73% to US\$0.3 billion.

Positive momentum is also evident in some central and eastern European brands such as Romania's **Banca Transilvania** (up 53%), **OTP Bank** of Hungary (+33%) and Russia's **VTB Bank** (+32%).

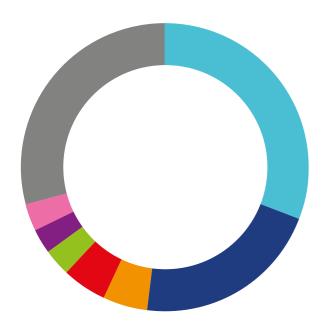
QNB outpaces competitors

Qatar National Bank, the biggest lender in the region, has a clear lead over competitors, with its brand value of US\$6.0 billion almost 50% higher than that of the second-placed banking brand in the Middle East. QNB's brand value has grown 20% since 2019 – despite a regional embargo on Qatar – as the bank has been pursuing expansion across new markets, with a notable strategic focus on Southeast Asia.

Asian boost from Vietnam

The market with the highest increase in brand value is Vietnam, which has risen by 146%. **Vietcombank** climbed by 99% to US\$0.8 billion, the second highest growth rate by percentage globally. Since the Vietnamese government introduced its strategy to boost accountability and strength of the banking sector, including more stringent capital requirements and greater transparency, customer perception has improved. Growing confidence in the sector – reputation measures have improved 8% in Brand Finance's research – has translated into higher revenues and a more positive outlook from equity analysts.

Brand Value by Economy



| | Economy | Brand Value (USD bn) | % of total | Number of Brands |
|---|---------|-------------------------|---------------|---------------------|
| • | China | 412.5 | 31% | 48 |
| • | US | 281.1 | 21% | 75 |
| • | Canada | 65.1 | 5% | 10 |
| • | UK | 60.3 | 5% | 18 |
| • | Japan | 41.5 | 3% | 23 |
| • | France | 40.0 | 3% | 9 |
| • | Spain | 34.9 | 3% | 8 |
| • | Others | 385.3 | 29% | 309 |
| | Total | 1,320.6 | 100% | 500 |

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Brand Strength Analysis.



Brand strength elite

Indonesia's **BCA**, which has become one of Asian banking's most admired companies, has the sector's strongest brand, along with Russia's **Sberbank**, both of which boast an impressive Brand Strength Index (BSI) score of 91.6 out of 100 and the corresponding elite brand rating of AAA+.

BCA is one of the biggest banks in the ASEAN region, with a low percentage of non-performing loans and a high return on equity. Moreover, BCA is an influential brand in terms of SME growth and lending in rural areas. The ASEAN region is home to five of the top 10 banks by brand strength, with Maybank, DBS, BNI, and Bank Mandiri hot on BCA's heels. Some Asian banks have lost value due to their exposure to the unstable situation in China's Hong Kong, but Malaysian and Indonesian banks are not as vulnerable.

Sberbank is a stable brand that has a particular focus on customer experience, from traditional financing to a strong digital offering. The bank is responsible for one third of the Russian banking system and is the country's largest issuer of debit and credit cards. Now, with rapid development in non-finance, Sberbank is pioneering new frontiers for continuously evolving financial institutions.

Sberbank has earned unparalleled trust in its domestic market and is a bedrock of the Russian financial system. The bank is an excellent example of how customer relationships can build a compelling brand that commands great loyalty.

David Haigh CEO, Brand Finance

South Africa provides two of the top 10 banks by brand strength, Capitec Bank and First National Bank, both of which improved their BSI scores this year. Capitec, which has more customers than any other South African bank, sees its brand strength rise by 0.5 to 89.2, while the country's oldest bank, First National Bank, has a BSI of 87.6, up from 87.3 last year.

Top 10 Strongest Brands S BCA 2020: **91.6 AAA**+ 2019: **91.0** AAA+ **SBERBANK** 2020: **91.6 AAA**+ 2019: **93.1** AAA+ CAPITEC 2020: **89.2** AAA +0.5 2019: **88.7** AAA 2020: **87.6** AAA 2019: **87.3** AAA **17** Maybank 2020: **86.0** AAA 2019: **86.0** AAA **DBS** 2020: **85.6** AAA 2019: **86.8** AAA 2020: **85.2** AAA 2019: **88.8** AAA ICBC (E) 2020: **85.2** AAA 2019: **89.7** AAA+ mandırı 2020: **85.1** AAA

-2.7

2019: **87.9** AAA

2020: **84.9** AAA 2019: **79.1** AA+

Sector Reputation Analysis.

Benchmarking against the best

Every bank will want to compare brand equity against immediate competitors and peers. But broader benchmarking against brands across a range of categories provides a more rounded assessment of brand strength.

This perspective is also important as brand categories converge, new technologies disrupt many aspects for financial services, and new brands emerge daily.

Banks still in the red...

Unfortunately, banking brands continue to struggle to earn the respect of consumers, with average reputation scores for bank brands close to the bottom of our sector league table (banks should take little comfort in knowing that telecoms providers are regarded even less positively).

In most of the 29 markets covered by our research this wave, banks are rarely regarded warmly by consumers, with reputation always well below the market average. Banks are generally seen as offering for poor value for money, even in markets such as the UK where day-to-day banking is often free. With this pattern little different from those of previous years, it would be easy to conclude that mainstream banks are ripe for picking and that challenger and fintech brands can easily march in and steal business. The only barrier is perhaps customer inertia.

...but brands remain strong assets

As the table above shows, bank brand reputation has at least stabilised (whereas other sectors have seen a small dip in overall reputation scores.

However, individual bank brands demonstrate that it is possible for a major bank brand to win the minds (and maybe hearts) of consumers. Brands such as **Sberbank** in Russia (reputation score 8.3 out of 10), **BCA** in Indonesia (8.2), and **HDFC** in India (7.8) are all well-regarded. But such examples are hard to find in regions such as North America and Europe, and among global brands.

Moreover, the broader set of results in our research shows glimmers of opportunity. Banks score reasonably well on customer service, caring about the community,

Sectors Ranked by Reputation



1 Auto

6.9/10



2 Tech

6.8/10



S= Apparel

6.6/10



3=

Restaurants

6.6/10



5= Airlines

6.6/10



5= Retail

6.5/10



7 Insurance

6.4/10



8 Utilities

6.3/10



9= Banks

6.1/1



10= Telecoms

6.0/1

Top Sectors per Metric

Metric

Top Sector

Reputation



Quality



Recommendation (NPS)



TILO TAGINA

Loyalty



Innovation



Website/App



Value for money



OVERALL STAKEHOLDER EQUITY



and for website/app quality. Brand Finance analysis indicates that two of the four dimensions driving bank brand consideration favour some traditional banks: a willingness to put customers first, and 'caring about the broader community' (these are not strengths of tech giants such as Google or Facebook).

For national and regional banks especially, a community-centred positioning (in an era where in many places 'globalisation' is being rejected), may be worth considering.

Tech halo shining less brightly

Consumers continue to hold the tech sector in high regard, even though reputation scores have fallen slightly. In part, any decline may be because issues in the public spotlight are finally impacting the reputation of some industry giants. Reputation scores for **Facebook** (6.3) and **Uber** (5.7) are all lower by 0.5 points, and **Huawei** (6.2) is under the global spotlight. Nevertheless, brands such as **YouTube** (7.8), **Google** (7.7), and **Netflix** (7.4) continue to enjoy strong reputations and buzz – most brands would love to be in their position.

Hence the banking sector is clearly still vulnerable to disruption – tech brands enjoy significantly higher scores for reputation, innovation, and closeness.

continue to face reputational challenges, but there are possible routes to recovery. While larger banks may struggle to be loved, they do have an advantage of scale. Bigger, more mature banks can afford to invest more in longer-term brand building – and they should.

Declan AhernValuation Director, Brand Finance

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Brand Spotlight: TD.



TD has overtaken RBC as the most valuable banking brand in Canada, reclaiming the title previously held only twice – in 2010 and 2013.

As Canada's Big Five have maintained a heavy saturation of the domestic market, TD has led the way among brands seeking growth further afield. Expansion down the Eastern seaboard of the US has brought the bank considerable success and played a major role in brand value growth. TD's brand value in the US has increased at 27% CAGR, versus 6% for the remaining operations (Canada & Rest of World). The US market is now responsible for 42% of the overall TD brand value.

Looking at the brand's marketing efforts in its growth market, TD kicked off 2019 with a quippy, funny campaign, Unexpectedly Human – which unsurprisingly boosted brand strength in the US.

Perceptions at home also remain strong – TD is seen as having the best customer service for personal banking in Canada.

It is a year of accolades for TD, in addition to becoming the most valuable Canadian brand, the brand has also taken top spot as the strongest banking brand in North America, with a Brand Strength Index (BSI) score of 82.4 and a corresponding AAA- brand rating.

While there is still some catch-up to be played with the US giants, all this highlights the potential TD possesses to dominate across the North American market, coast to coast, in the years to come.

Brand Value

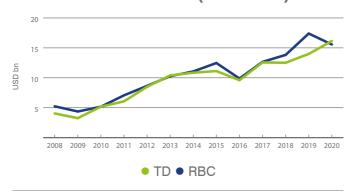


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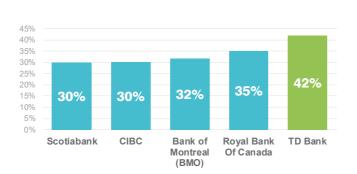
2020: **\$16,149m** 2019: **\$13,988m**

+15.5%

Brand Value over Time (2008-2020)



Perceptions about Customer Service



Interview with Theresa McLaughlin.



Theresa McLaughlinGlobal Chief Marketing,
Citizenship & Customer
Experience Officer

TD is officially Canada's most valuable brand, and the fastest-growing Canadian banking brand. What do you think are the main factors driving TD's success this year?

Since unveiling the evolution of our brand promise from Comfort to Confidence in 2017, we've made tremendous progress as an organization to center it around everything we do. The fact is that 79% of Canadians aren't confident they will reach their financial goals – we knew we had the ability and an obligation to help change this. From there, our journey to evolve our brand was designed to remove barriers and help our customers navigate and thrive in an increasingly complex world.

We also knew we needed to tangibly demonstrate our new promise. For example, in 2019 we introduced a Card Control campaign highlighting our credit card control feature through our mobile banking app. This app allows TD credit cardholders to temporarily lock and unlock their credit card if they can't locate it – which we know drives customer confidence We have mobilized to deliver on our promise – from developing increasingly personalized products to delivering customer service and beyond.

Attaining the top spot is a huge accomplishment, the next challenge is to maintain it. What moves can we expect from TD in the next year that will continue to build and grow the brand?

In 2020, we will further embed confidence in everything we do. To deliver on this we will continue to focus on providing customers with personalized, connected, and seamless experiences. This means bringing the whole bank to our customers with proactive advice and solutions that meet their needs and make them feel more confident about their financial future.

We will also continue to build our purpose-driven brand through the 'TD Ready Commitment', our corporate citizenship strategy, that will differentiate us and guide decision making on our community focus and investments. And equally important, we will champion colleague development and help our team learn and grow in today's rapidly evolving workforce, so they can do their job effectively to deliver exceptional results.

Big tech brands and start-ups entering the banking space has been a hot topic for the last half a decade. As this tech disruption becomes more of a reality in 2020, how does TD plan to deal with the new kids on the block?

The trust our customers place in us is central to our innovation strategy. So, while we stay informed on emerging trends, our ongoing commitment is to our customers and prospective customers who expect us to provide advice and help them achieve financial confidence.

As we evolve for the future, we'll look for new ways to further sharpen our omni-channel strategy and introduce new digital capabilities to successfully meet our customers' changing expectations to grow well into the future. Our efforts will be informed by our ongoing commitment to maintaining the highest regard for customer privacy, data security, and financial stability.

As our journey continues into 2020, TD will help our colleagues deepen relationships with our customers and deliver legendary, personalized, and connected omni-channel experiences. By pairing exceptional in-person experiences with seamless digital options, we continue to invest in our people, our branches, and new tools for our customers.

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| Тор | 500 n | 10 51 | t valuable banking bra | nds 1-50 | 2020 | Drand | 2010 | 2020 | 2010 |
|--------------|--------------|--------------|----------------------------------|----------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 2020 Rank | 2019 Rank | | Brand | Economy | 2020 Brand Value | Brand Value Change | 2019 Brand Value | 2020 Brand Rating | 2019 Brand Rating |
| 1 | 1 | + | ICBC | China | \$80,791 | +1.2% | \$79,823 | AAA | AAA+ |
| 2 | 2 | - | China Construction Bank | China | \$62,602 | -10.2% | \$69,742 | AAA- | AAA |
| 3 | 3 | + | Agricultural Bank Of China | China | \$54,658 | -0.7% | \$55,040 | AAA- | AAA |
| 4 | 4 | - | Bank of China | China | \$50,630 | -0.7% | \$50,990 | AAA- | AAA |
| 5 | 5 | + | Wells Fargo | United States | \$40,881 | +2.3% | \$39,948 | AAA- | AA+ |
| 6 | 6 | + | Bank of America | United States | \$35,361 | -3.6% | \$36,687 | AA+ | AA+ |
| 7 | 7 | + | CITI | United States | \$33,131 | -9.0% | \$36,407 | AA+ | AA+ |
| 8 | 8 | + | Chase | United States | \$31,250 | -13.8% | \$36,265 | AA+ | AAA- |
| 9 | 9 | + | China Merchants Bank | China | \$22,884 | +1.8% | \$22,480 | AA+ | AAA- |
| 10 | 11 | 1 | JP Morgan | United States | \$22,826 | +15.3% | \$19,797 | AAA- | AA |
| 11 | 10 | ÷ | HSBC | United Kingdom | \$19,463 | -3.6% | \$20,189 | AA- | AA- |
| 12 | 12 | + | Santander | Spain | \$17,556 | +0.6% | \$17,449 | AA+ | AA+ |
| 13 | 17 | † | TD | Canada | \$16,149 | +15.5% | \$13,988 | AAA- | AAA- |
| 14 | 13 | į | RBC | Canada | \$15,566 | -10.5% | \$17,399 | AAA- | AAA- |
| 15 | 15 | + | Bank of Communications | China | \$15,164 | +4.5% | \$14,507 | AA | AA |
| 16 | 16 | + | Capital One | United States | \$14,719 | +1.8% | \$14,459 | AA+ | AAA- |
| 17 | 18 | 1 | Shanghai Pudong Development Bank | China | \$13,947 | +5.2% | \$13,252 | AA | AA- |
| 18 | 26 | + | Postal Savings Bank | China | \$13,611 | +23.4% | \$11,031 | AA | A |
| 19 | 14 | • | BNP Paribas | France | \$13,301 | -9.6% | \$14,716 | AA- | AA- |
| 20 | 20 | + | Sberbank | Russia | \$13,233 | +7.1% | \$12,361 | AAA+ | AAA+ |
| 21 | 19 | + | China CITIC Bank | China | \$13,159 | +2.4% | \$12,856 | AA | AA |
| 22 | 35 | + | SMBC | Japan | \$12,245 | +39.4% | \$8,782 | AAA | AA |
| 23 | 29 | • | Goldman Sachs | United States | \$11,339 | +7.2% | \$10,580 | AA+ | AA |
| 24 | 23 | į | ING | Netherlands | \$11,312 | -0.5% | \$11,364 | AAA- | AA+ |
| 25 | 22 | + | Barclays | United Kingdom | \$10,655 | -8.0% | \$11,582 | AA- | A+ |
| 26 | 21 | Ť | Industrial Bank | China | \$10,466 | -10.5% | \$11,689 | A+ | AA- |
| 27 | 25 | + | Scotiabank | Canada | \$10,118 | -10.2% | \$11,264 | AA+ | AAA- |
| 28 | 40 | + | China Everbright Bank | China | \$9,689 | +26.6% | \$7,655 | AA | AA- |
| 29 | 32 | <u>+</u> | China Minsheng Bank | China | \$9,662 | +2.8% | \$9,401 | AA- | AA- |
| 30 | 30 | + | BMO | Canada | \$9,478 | -6.5% | \$10,132 | AA | AAA- |
| 31 | 27 | + | BBVA | Spain | \$9,448 | -12.0% | \$10,736 | AAA | AAA- |
| 32 | 24 | + | MUFG | Japan | \$9,415 | -16.8% | \$11,320 | A+ | AA- |
| 33 | 28 | + | UBS | Switzerland | \$9,169 | -13.5% | \$10,606 | AA+ | AA+ |
| 34 | 33 | + | Morgan Stanley | United States | \$8,886 | -1.8% | \$9,052 | AA- | AA- |
| 35 | 31 | + | U.S. Bank | United States | \$8,540 | -12.5% | \$9,765 | AA- | AA |
| 36 | 34 | + | DBS | Singapore | \$8,473 | -6.1% | \$9,027 | AAA | AAA |
| 37 | 44 | † | Ping An Bank | China | \$8,461 | +18.2% | \$7,161 | A+ | AA- |
| 38 | 38 | + | CIBC | Canada | \$7,880 | -0.7% | \$7,934 | AA+ | AAA- |
| 39 | 37 | + | Rabobank | Netherlands | \$7,708 | -6.8% | \$8,270 | AA+ | AAA- |
| 40 | 36 | + | PNC | United States | \$7,659 | -9.5% | \$8,461 | AA | AA+ |
| 41 | 43 | 1 | Société Générale | France | \$7,360 | +0.5% | \$7,325 | AA- | AA |
| 42 | 41 | + | Commonwealth Bank | Australia | \$7,048 | -7.6% | \$7,625 | AAA | AA+ |
| 43 | 48 | 1 | Merrill | United States | \$7,038 | +10.5% | \$6,372 | AA+ | AA |
| 44 | 46 | 1 | Lloyds Bank | United Kingdom | \$6,993 | +3.1% | \$6,782 | AAA- | AA+ |
| 45 | 42 | + | Credit Suisse | Switzerland | \$6,909 | -7.8% | \$7,493 | AA | AA |
| 46 | 45 | + | ltaú | Brazil | \$6,832 | +0.3% | \$6,809 | AAA- | AAA- |
| 47 | 51 | 1 | Mizuho Financial Group | Japan | \$6,737 | +10.4% | \$6,102 | AA | AA- |
| 48 | 52 | 1 | Bradesco | Brazil | \$6,688 | +10.1% | \$6,076 | AAA- | AAA- |
| 49 | 50 | 1 | Discover | United States | \$6,534 | +5.6% | \$6,188 | AA+ | AA+ |
| 50 | 59 | 1 | Intesa Sanpaolo | Italy | \$6,478 | +18.5% | \$5,466 | AAA- | AA+ |

| 2020 Rank | 2019 Rank | | Brand | Economy | 2020 Brand Value | Brand Value Change | 2019 Brand Value | 2020 Brand Rating | 2019 Brand Rating |
|--------------|--------------|----------|-----------------------------|-------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 51 | 53 | † | State Bank of India | India | \$6,434 | +7.7% | \$5,973 | AA+ | AA+ |
| 52 | 61 | 4 | QNB | Qatar | \$6,028 | +19.5% | \$5,042 | AAA- | AA+ |
| 53 | 39 | + | NatWest | United Kingdom | \$5,939 | -23.1% | \$7,723 | AA | AA+ |
| 54 | 62 | 1 | HDFC Bank | India | \$5,927 | +22.4% | \$4,844 | AAA- | AAA |
| 55 | 58 | 1 | Standard Chartered | United Kingdom | \$5,706 | +3.0% | \$5,538 | AA- | A+ |
| 56 | 54 | | Crédit Agricole | France | \$5,652 | -4.1% | \$5,897 | AA- | AA |
| 57 | 63 | 1 | Crédit Mutuel | France | \$4,844 | +4.9% | \$4,617 | AA+ | AA |
| 58 | 56 | + | OCBC Bank | Singapore | \$4,841 | -14.4% | \$5,653 | AAA- | AAA |
| 59 | 71 | 1 | Caixa | Brazil | \$4,838 | +14.3% | \$4,233 | AAA- | AAA- |
| 60 | 49 | + | nab | Australia | \$4,752 | -23.5% | \$6,215 | AA+ | AA+ |
| 61 | 55 | + | UOB | Singapore | \$4,719 | -16.6% | \$5,662 | AAA- | AAA |
| 62 | 57 | | Nordea | Sweden | \$4,708 | -16.5% | \$5,638 | AA | AA+ |
| 63 | 67 | <u> </u> | Shinhan Financial Group | South Korea | \$4,672 | +7.8% | \$4,333 | AA+ | AA+ |
| 64 | 47 | + | ANZ | Australia | \$4,667 | -29.0% | \$6,578 | AA | AA+ |
| 65 | 69 | · | Banco do Brasil | Brazil | \$4,554 | +5.4% | \$4,322 | AAA- | AAA- |
| 66 | 65 | + | KBC | Belgium | \$4,314 | -3.1% | \$4,451 | AA | AA |
| 67 | 73 | · | KB Financial Group | South Korea | \$4,149 | -1.0% | \$4,189 | AA+ | AA- |
| 68 | 76 | 1 | Emirates NBD | UAE | \$4,130 | +2.2% | \$4,040 | AA+ | AAA- |
| 69 | 64 | | ABN AMRO | Netherlands | \$4,100 | -10.7% | \$4,594 | AA+ | AA+ |
| 70 | 77 | 1 | Hua Xia Bank | China | \$4,054 | +1.3% | \$4,001 | A+ | AA- |
| 71 | 79 | <u>+</u> | First Abu Dhabi Bank | UAE | \$4,028 | +3.6% | \$3,890 | AA- | AA |
| 72 | 72 | + | Maybank | Malaysia | \$3,979 | -5.5% | \$4,209 | AAA | AAA |
| 73 | 78 | <u></u> | BNY Mellon | United States | \$3,946 | -1.2% | \$3,994 | AA | AA |
| 74 | 60 | • | Westpac | Australia | \$3,942 | -24.8% | \$5,243 | AA | AA+ |
| 75 | 74 | | Bank of Beijing | China | \$3,911 | -6.3% | \$4,174 | AA- | AA- |
| 76 | 84 | 1 | JP Bank | Japan | \$3,861 | +4.8% | \$3,684 | AA | A- |
| 77 | 75 | + | Charles Schwab | United States | \$3,698 | -9.0% | \$4,064 | AA | AA |
| 78 | 88 | 1 | Fifth Third Bank | United States | \$3,605 | +4.2% | \$3,458 | AA+ | AA+ |
| 79 | 70 | + | Deutsche Bank | Germany | \$3,555 | -17.4% | \$4,302 | AA+ | A+ |
| 80 | 66 | | CaixaBank | Spain | \$3,543 | -18.4% | \$4,343 | AA+ | AA+ |
| 81 | 92 | + | BRI | Indonesia | \$3,531 | +8.0% | \$3,268 | AAA | AAA |
| 82 | 95 | + | Al-Rajhi Bank | Saudi Arabia | \$3,507 | +20.2% | \$2,918 | AAA | AAA- |
| 83 | 96 | 1 | Bank of Shanghai | China | \$3,441 | +19.0% | \$2,891 | AA | AA- |
| 84 | 82 | | Hang Seng Bank | China (Hong Kong) | \$3,403 | -8.6% | \$3,723 | AA | AA |
| 85 | 83 | + | Halifax | United Kingdom | \$3,355 | -9.7% | \$3,714 | AA+ | AAA- |
| 86 | 114 | 1 | Bank of Jiangsu | China | \$3,121 | +36.8% | \$2,281 | AA- | A+ |
| 87 | 100 | <u>+</u> | BCA | Indonesia | \$2,917 | +10.3% | \$2,644 | AAA+ | AAA- |
| 88 | 89 | <u>+</u> | Svenska Handelsbanken | Sweden | \$2,900 | -13.7% | \$3,360 | AA+ | AAA- |
| 89 | 85 | + | Nationwide Building Society | United Kingdom | \$2,879 | -20.0% | \$3,600 | AA+ | AAA- |
| 90 | 87 | + | Swedbank | Sweden | \$2,873 | -18.2% | \$3,513 | AAA- | AAA |
| 91 | 80 | + | ICICI Bank | India | \$2,872 | -25.5% | \$3,856 | AA+ | AA+ |
| 92 | 122 | 1 | VTB Bank | Russia | \$2,802 | +31.8% | \$2,127 | AA | AA |
| 93 | 81 | + | Desjardins | Canada | \$2,766 | -26.7% | \$3,771 | AA | AA+ |
| 94 | 108 | 1 | Natixis | France | \$2,716 | +11.0% | \$2,446 | AA | A+ |
| 95 | 105 | <u> </u> | Bank Mandiri | Indonesia | \$2,708 | +5.9% | \$2,558 | AAA | AAA |
| 96 | 112 | 1 | CIC | France | \$2,688 | +16.2% | \$2,314 | AA- | A+ |
| 97 | 91 | + | DNB | Norway | \$2,679 | -18.4% | \$3,281 | AA | AA+ |
| 98 | 131 | † | ADCB | UAE | \$2,667 | +40.8% | \$1,894 | AA | AA |
| 99 | 97 | + | Erste Group | Austria | \$2,651 | -5.1% | \$2,794 | AA- | A+ |
| 100 | 101 | 1 | SEB | Sweden | \$2,635 | -0.3% | \$2,644 | AA+ | AA+ |

| Тор | 500 m | nost | valuable banking | brands 101-150 | 2020 | Drond | 2019 | 2020 | 2019 |
|--------------|--------------|----------|---------------------------------------|----------------------|----------------|--------------------------|----------------|-----------------|-----------------|
| 2020 Rank | 2019 Rank | | Brand | Economy | Brand Value | Brand Value Change | Brand Value | Brand Rating | Brand Rating |
| 101 | 110 | † | Regions Financial Corporation | United States | | | | | nag |
| 102 | 93 | i | Hana Financial Group | South Korea | | <u> </u> | | | Δ |
| 103 | 106 | + | NCB | Saudi Arabia | _ | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 104 | 90 | i | State Street | United States | <u>-</u> | <u>-</u> | <u>-</u> | <u>-</u> | <u>-</u> |
| 105 | 109 | + | KeyBank | United States | _ | <u> </u> | Δ | <u> </u> | <u> </u> |
| 106 | 111 | <u>+</u> | Citizens | United States | | <u> </u> | _ | _ | <u>-</u> |
| 107 | 139 | 1 | Haitong Securities | China | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 108 | 94 | | Danske Bank | Denmark | Δ | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 109 | 98 | 1 | Macquarie | Australia | | | | | |
| 110 | 123 | 1 | Industrial Bank of Korea | South Korea | | | | | |
| 111 | 124 | 1 | UniCredit | Italy | | | | | |
| 112 | 113 | 1 | Bank of Ningbo | China | | | | | |
| 113 | 107 | + | Woori Bank | South Korea | | | | | |
| 114 | 104 | + | CITIC Securities | China | | | | | |
| 115 | 117 | 1 | Siam Commercial Bank | Thailand | | | | | |
| 116 | 121 | 1 | PKO Bank Polski | Poland | | | ₽ | ₽ | |
| 117 | 120 | 1 | National Bank of Canada | Canada | | | | | |
| 118 | 129 | 1 | Raiffeisen Bank international | Austria | | <u></u> | <u></u> | | <u></u> |
| 119 | 133 | 1 | Bank of Nanjing | China | | | | | |
| 120 | 99 | + | Allied Irish Banks (AIB) | Ireland | <u></u> | ₽ | ₽ | ₽ | <u> </u> |
| 121 | 160 | 1 | Axis Bank | India | | | | | |
| 122 | 118 | + | Kasikornbank | Thailand | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 123 | 151 | 1 | China Zheshang Bank | China | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 124 | 136 | 1 | Kotak Mahindra Bank | India | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 125 | 127 | 1 | Raymond James | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 126 | 128 | <u> </u> | M&T Bank | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 127 | 102 | + | Nomura Public Book | Japan | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 128 129 | 119 132 | + | Public Bank | Malaysia Thailand | ≙ | <u> </u> | ≙ | △ | <u> </u> |
| 130 | 135 | † † | Krung Thai Bank Dubai Islamic Bank | UAE | ■ | | <u> </u> | | ■ |
| 131 | 126 | • | CIMB | Malaysia | Δ | Δ | Δ | Δ | <u> </u> |
| 132 | 171 | + | Ally | United States | | <u>-</u> | _ | | <u> </u> |
| 133 | 140 | <u>.</u> | Bancolombia | Colombia | _ | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 134 | 103 | • | La Banque Postale | France | <u> </u> | <u> </u> | <u> </u> | | <u>-</u> |
| 135 | 130 | | Huntington | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 136 | 142 | 1 | Bangkok Bank | Thailand | <u></u> | ₽ | ₽ | ₽ | <u> </u> |
| 137 | 163 | 1 | Banorte | Mexico | | | | ₽ | |
| 138 | 193 | 1 | Huishang Bank | China | | | | | a |
| 139 | 137 | + | UBI Banca | Italy | | | | | ₽ |
| 140 | 155 | 1 | Guotai Junan Securities | China | | | | | |
| 141 | 148 | 1 | Krungsri | Thailand | | | | | |
| 142 | 152 | 1 | Chongqing Rural | China | | | | | |
| 143 | 144 | 1 | Banco de Chile | Chile | | | | | |
| 144 | 116 | + | DZ Bank | Germany | | | ₽ | | |
| 145 | 134 | + | Northern Trust | United States | | | | | |
| 146 | 141 | + | First National Bank | South Africa | ₽ | ₽ | ₽ | ₽ | ₽ |
| 147 | 146 | 1 | TC Ziraat Bankasi | Turkey | | | | | |
| 148 | 158 | 1 | BDO | Philippines | <u></u> | <u></u> | <u> </u> | <u> </u> | <u> </u> |
| 149 | 175 | 1 | Bank Leumi | Israel | | | | | |
| 150 | 153 | 1 | BNI | Indonesia | | | | | <u> </u> |

| 2020 Rank | 2019 Rank | | Brand | Economy | 2020 Brand Value | Brand Value Change | 2019 Brand Value | 2020 Brand Rating | 2019 Brand Rating |
|--------------|--------------|----------|---------------------------------------|-------------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 151 | 125 | + | Commerzbank | Germany | | | | | ٥ |
| 152 | 150 | + | ABSA | South Africa | | | | | |
| 153 | 169 | 1 | Garanti BBVA | Turkey | | | | | |
| 154 | 147 | + | NBK | Kuwait | | | | ₽ | 6 |
| 155 | 154 | + | Belfius | Belgium | | | | | |
| 156 | 189 | 1 | Julius Baer | Switzerland | | | | | 0 |
| 157 | 157 | ← | Sabadell | Spain | | | | | |
| 158 | 162 | 1 | Metrobank | Philippines | | | | | 6 |
| 159 | 178 | 1 | Bank of the Philippine Islands | Philippines | | | | | 0 |
| 160 | 166 | 1 | Bank Hapoalim | Israel | ₽ | ₽ | | | 6 |
| 161 | 168 | 1 | First Republic Bank | United States | | | | | |
| 162 | 156 | + | Standard Bank | South Africa | ₽ | ₽ | | | |
| 163 | 145 | + | Bank of Ireland | Ireland | | | | | |
| 164 | 138 | + | St.George | Australia | | <u> </u> | <u> </u> | <u> </u> | |
| 165 | 167 | 1 | NH Bank | South Korea | | | | | |
| 166 | 159 | + | Banco de Bogot | Colombia | | | | <u></u> | 6 |
| 167 | 115 | + | Banco BPM | Italy | | | | | |
| 168 | 165 | + | Zürcher Kantonalbank | Switzerland | | | <u> </u> | <u> </u> | 6 |
| 169 | 185 | 1 | Bank Pekao | Poland | | | <u> </u> | | |
| 170 | 149 | + | Bankia | Spain | <u> </u> | | <u> </u> | <u> </u> | 6 |
| 171 | 176 | + | China Bohai Bank | China | | | <u> </u> | <u> </u> | 6 |
| 172 | 164 | + | E.SUN Bank | China (Taiwan) | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 173 | 198 | + | Guangzhou Rural Commercial Bank | China | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 174 | 181 | 1 | CTBC Bank | China (Taiwan) | <u> </u> | <u> </u> | Δ | <u> </u> | |
| 175 | 278 | + | Indusind Bank | India | <u> </u> | <u> </u> | <u> </u> | | |
| 176 | 245 | 1 | Bank Of Changsha | China | <u> </u> | <u> </u> | Δ | <u> </u> | |
| 177 | 186 | <u>+</u> | Nedbank | South Africa | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 178 | 190 | 1 | Riyad Bank | Saudi Arabia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 179 | 209 | 1 | Bank of Hangzhou | China | | <u> </u> | <u> </u> | <u> </u> | |
| 180 | 174 | 1 | Kuwait Finance House | Kuwait | <u> </u> | <u> </u> | <u> </u> | <u> </u> | - |
| 181 | 188 | + | Investec | South Africa | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 182 | 182 | + | Nykredit | Denmark | _ | _ _ | _ | _ | |
| 183 | 173 | + | Comerica | United States | Δ | | Δ | _ _ | |
| 184 | 249 | + | Bank of Chengdu | China | _ | _ | Δ | _ | |
| 185 | 216 | <u>.</u> | Jefferies Jefferies | United States | - | - | <u> </u> | | |
| 186 | 214 | · | OTP Bank | Hungary | _ | _ | _ | | |
| 187 | 170 | • | Daiwa Securities Group | Japan | - | - | | <u> </u> | |
| 188 | 196 | + | Akbank | Turkey | <u> </u> | <u> </u> | <u> </u> | | |
| 189 | 180 | • | Bank of Scotland | United Kingdom | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 190 | - | New | Agribank | Vietnam | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 191 | 217 | 11011 | Harbin Bank | China | <u> </u> | - | <u> </u> | <u> </u> | |
| 192 | 172 | • | LCL | France | <u> </u> | <u> </u> | <u> </u> | <u> </u> | - |
| 193 | 191 | + | Shanghai Rural Commercial Bank | China | Δ | Δ | - | <u> </u> | 6 |
| 194 | 227 | † † | Israel Discount Bank | Israel | <u> </u> | <u> </u> | <u> </u> | | 6 |
| 195 | 213 | T | Bank of East Asia | China (Hong Kong) | | <u> </u> | - | <u> </u> | 6 |
| 196 | 219 | † | Abu Dhabi Islamic Bank | UAE | _ □ | | <u> </u> | <u> </u> | 6 |
| 196 | 179 | T | Is Bank | | ■ | ■ | ■ | | - |
| 197 | | | SVB | Turkey United States | ■ | ■ | ■ | ■ | 6 |
| | 202 | <u>+</u> | | | | | | | _ |
| 199 200 | 183 240 | + | Samba Financial Group Bank Of Baroda | Saudi Arabia India | <u> </u> | ≙ | <u> </u> | <u> </u> | |

| Тор | 500 | most | valuable banking brand | ds 201-250 | 2020 | Brand | 2019 | 2020 | 2019 |
|--------------|--------------|----------|-------------------------------------|----------------|----------------|-----------------|----------------|-----------------|-----------------|
| 2020 Rank | 2019 Rank | | Brand | Economy | Brand Value | Value Change | Brand Value | Brand Rating | Brand Rating |
| 201 | 237 | † | Yapi Kredi | Turkey | a | A | | | Δ |
| 202 | 184 | + | BCI | Chile | Δ | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 203 | 197 | + | BancoEstado | Chile | | | | | |
| 204 | 187 | + | Resona Bank | Japan | | | | | <u></u> |
| 205 | 194 | + | Davivienda | Colombia | | | | | |
| 206 | 210 | + | Gazprombank | Russia | | | <u></u> | | <u></u> |
| 207 | 325 | 1 | Vietcombank | Vietnam | | | | | a |
| 208 | 200 | + | SABB | Saudi Arabia | | | | <u></u> | <u></u> |
| 209 | 195 | + | RHB Bank | Malaysia | | | | | |
| 210 | 236 | + | Mizrahi-Tefahot Bank | Israel | | ₽ | | | <u></u> |
| 211 | 177 | + | Bank of the West | United States | | | | | |
| 212 | 231 | + | Beijing Rural Commercial Bank | China | | | | | ₽ |
| 213 | 192 | + | Bank of Jinzhou | China | | | | | |
| 214 | 254 | 1 | HypoVereinsbank | Germany | | | | | |
| 215 | 220 | + | Komercní banka | Czech Republic | | | | | |
| 216 | 208 | + | Bank Of Guiyang | China | | | | | |
| 217 | - | New | Pictet | Switzerland | | | | | a |
| 218 | 287 | 1 | Orient Securities | China | | | | | |
| 219 | 207 | + | Bankinter | Spain | | | | | |
| 220 | 161 | + | Crédit du Nord | France | | | | | <u></u> |
| 221 | 205 | + | BCP | Peru | | | | | |
| 222 | 265 | + | Banco Azteca | Mexico | | | | | |
| 223 | 284 | 1 | Millennium BCP | Portugal | | | | | |
| 224 | 201 | + | Shengjing Bank | China | | | | | |
| 225 | 290 | + | Fubon Bank | China (Taiwan) | | | | | |
| 226 | 266 | + | Canara Bank | India | | | | | |
| 227 | 246 | + | East West Bank | United States | | | | | |
| 228 | 283 | 1 | Bank of Tianjin | China | | ₽ | | | |
| 229 | 234 | 1 | RBS | United Kingdom | | | | | |
| 230 | 203 | + | Deutsche Postbank | Germany | | | | | |
| 231 | 238 | 1 | Qatar Islamic Bank | Qatar | | | | | |
| 232 | 302 | 1 | Virgin Money | United Kingdom | | | | | |
| 233 | 228 | 1 | Mega | China (Taiwan) | | | | | |
| 234 | 206 | + | Norinchukin Bank | Japan | | | | | |
| 235 | - | New | DekaBank | Germany | | | | | |
| 236 | 252 | 1 | Alinma Bank | Saudi Arabia | | | | | |
| 237 | 215 | + | Caixa Geral de Depositos | Portugal | | | | | |
| 238 | 264 | 1 | Thanachart Bank | Thailand | | | | | |
| 239 | 322 | 1 | Bank of India | India | | | | | |
| 240 | 315 | 1 | Bank of Zhengzhou | China | | | | | |
| 241 | 241 | + | Banque Saudi Fransi | Saudi Arabia | | | | | |
| 242 | 244 | 1 | Arab National Bank | Saudi Arabia | <u></u> | ₽ | ₽ | ₽ | <u> </u> |
| 243 | 268 | 1 | Synovus | United States | | | | | |
| 244 | 239 | + | First Citizens | United States | <u></u> | <u></u> | <u></u> | <u></u> | <u></u> |
| 245 | 277 | 1 | Signature Bank | United States | | | | | |
| 246 | 259 | 1 | RAKBANK | UAE | <u></u> | | | | |
| 247 | - | New | BNK financial Group | South Korea | | | | | |
| 248 | 261 | † | Banca Mediolanum | Italy | <u></u> | <u> </u> | | | |
| 249 | 273 | 1 | Capitec Bank | South Africa | | | | | |
| 250 | 232 | + | Landesbank Baden Wurttemberg (LBBW) | Germany | | | | | • |

| 2020 Rank | 2019 Rank | | Brand | Economy | 2020 Brand Value | Brand Value Change | 2019 Brand Value | 2020 Brand Rating | 2019 Brand Rating |
|--------------|--------------|----------|----------------------------|-------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 251 | 275 | + | F.N.B. Corporation | United States | • alab | Onungo <u>□</u> | | - Lucing | fluing |
| 252 | 272 | <u>+</u> | Punjab National Bank | India | <u> </u> | <u> </u> | <u> </u> | <u> </u> | ٥ |
| 253 | 230 | + | Hong Leong Financial | Malaysia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 254 | 297 | 1 | mBank | Poland | <u> </u> | <u> </u> | <u> </u> | <u> </u> | ٥ |
| 255 | 212 | + | First Commercial Bank | China (Taiwan) | | | | | |
| 256 | 330 | 1 | Bank Of Gansu | China (Hong Kong) | <u></u> | | | | |
| 257 | 204 | + | TSB | United Kingdom | | | | | |
| 258 | 243 | + | Taiwan Cooperative Bank | China (Taiwan) | | | | | ٥ |
| 259 | 233 | + | Bank Of Chongqing | China | | | | | |
| 260 | 223 | + | Yes Bank | India | | | | | ٥ |
| 261 | 218 | + | Jyske Bank | Denmark | | | | | |
| 262 | 248 | + | Lazard | Bermuda | | | | | ۵ |
| 263 | 274 | 1 | Stifel Financial | United States | | | | | |
| 264 | 258 | + | Jiangxi Bank | China (Hong Kong) | | | | | |
| 265 | 299 | 1 | New York Community Bancorp | United States | | | | | |
| 266 | 257 | + | First Tennessee | United States | | | | | |
| 267 | 143 | + | Bank Austria | Austria | | | | | |
| 268 | 294 | 1 | CIT | United States | ₽ | | | | |
| 269 | 262 | + | ASB Bank | New Zealand | | | | | |
| 270 | 270 | ← | Shinsei Bank | Japan | ₽ | | | | |
| 271 | 224 | + | Mashreq | UAE | | | | | |
| 272 | 286 | 1 | Alfa Bank | Russia | | | | | |
| 273 | 320 | 1 | Commerce Bank | United States | | | | | |
| 274 | 226 | + | Kutxabank | Spain | | | | | |
| 275 | 288 | 1 | Monte dei Paschi di Siena | Italy | | | | | |
| 276 | 307 | 1 | BIDV | Vietnam | | | | | |
| 277 | 242 | + | VietinBank | Vietnam | | | | | |
| 278 | 271 | + | Inbursa | Mexico | | | | | |
| 279 | 310 | 1 | Seven Bank | Japan | | | | | |
| 280 | 361 | † | VP Bank | Vietnam | ₽ | | | | |
| 281 | 280 | + | People's United Bank | United States | | | | | |
| 282 | 304 | 1 | City National Bank | United States | | | | | |
| 283 | 291 | 1 | Chang Hwa Bank | China (Taiwan) | | | | | |
| 284 | 253 | + | Taishin | China (Taiwan) | | | | | |
| 285 | 250 | + | Umpqua Bank | United States | | | | | 0 |
| 286 | 282 | + | Wing Lung Bank | China (Hong Kong) | | | | | 6 |
| 287 | 413 | 1 | Yuanta Bank | China (Taiwan) | | | | | |
| 288 | 422 | 1 | Chemical Bank | United States | | | | | 6 |
| 289 | 339 | 1 | Banco Macro | Argentina | | | | | |
| 290 | 316 | 1 | Vontobel | Switzerland | | | | | |
| 291 | 418 | 1 | Power Finance Corporation | India | | | | | |
| 292 | 222 | + | Bankwest | Australia | | | | | 6 |
| 293 | 255 | + | Frost Bankers | United States | | | | | |
| 294 | 235 | + | Bank of Yokohama | Japan | | | | | 6 |
| 295 | 342 | 1 | Commercial bank | Qatar | | | | | |
| 296 | 332 | 1 | LGT | Liechtenstein | | | | | |
| 297 | 348 | 1 | Union Bank of India | India | | | | | |
| 298 | 301 | 1 | Attijariwafa Bank | Morocco | | | | | ۵ |
| 299 | 337 | 1 | VakifBank | Turkey | | | | | |

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| Тор | 500 | most | valuable banking brand | ds 301-350 | 2020 | Brand | 2019 | 2020 | 2019 |
|--------------|--------------|----------|--|----------------|----------------|-----------------|----------------|-----------------|-----------------|
| 2020 Rank | 2019 Rank | | Brand | Economy | Brand Value | Value Change | Brand Value | Brand Rating | Brand Rating |
| 301 | 387 | 1 | Shanghai Commercial Bank | China (Taiwan) | | | | | |
| 302 | 279 | + | Webster | United States | | | | | <u></u> |
| 303 | 229 | + | Mediobanca | Italy | | | | | a |
| 304 | 341 | † | Masraf Al Rayan | Qatar | | | | | |
| 305 | 289 | + | BAWAG PSK | Austria | | | | | |
| 306 | 276 | + | AmBank | Malaysia | | | | | |
| 307 | 324 | 1 | Bank Danamon | Indonesia | | | | | |
| 308 | 344 | 1 | Doha Bank | Qatar | | | | | |
| 309 | 309 | ← | BCV | Switzerland | | | | | |
| 310 | 363 | 1 | The Bank of Fukuoka | Japan | | | | | |
| 311 | 225 | + | Pacific Western Bank | United States | | | | | |
| 312 | 373 | 1 | Banque Populaire du Maroc | Morocco | | | | | |
| 313 | 296 | + | Chiba Bank | Japan | | | | | |
| 314 | 300 | + | Close Brothers Group | United Kingdom | | | | | |
| 315 | 308 | + | Halyk Bank | Kazakhstan | | | | | |
| 316 | 281 | + | Joyo Bank | Japan | | | | | |
| 317 | 347 | 1 | Popular | Puerto Rico | | | | | |
| 318 | - | New | Hua Nan Financial Holdings | China (Taiwan) | | | | | |
| 319 | 386 | 1 | Prosperity Bancshares Inc | United States | | | | | |
| 320 | 211 | + | KDB Group | South Korea | | | | | |
| 321 | 366 | 1 | Bank Albilad | Saudi Arabia | | | | | |
| 322 | 328 | 1 | CI Financial | Canada | | | | | |
| 323 | 323 | + | Halkbank | Turkey | | | | | |
| 324 | 293 | | Emirates Islamic Bank | UAE | | | | | |
| 325 | 357 | 1 | Cathay United Bank | China (Taiwan) | | | | | |
| 326 | - | New | Tinkoff Bank | Russia | | | | | |
| 327 | - | New | Techcombank | Vietnam | | | | | |
| 328 | 359 | † | Bank Islam | Malaysia | | | | | |
| 329 | 355 | 1 | Bank of Qingdao | China | | | | | |
| 330 | 313 | 1 | Bank Sinopac | China (Taiwan) | | | | | |
| 331 | 352 | 1 | DenizBank | Turkey | | | | | |
| 332 | 411 | 1 | Abanca | Spain | | | | | |
| 333 | 346 | † | Union Bank of the Philippines | Philippines | | | | | |
| 334 | 298 | • | OP Bank | Finland | | | | | |
| 335 | 285 | + | Hamburg Commercial Bank | Germany | | | | | |
| 336 | 406 | † | Bank of Dongguan | China | | | | | |
| 337 | 312 | + | Vanquis Bank | United Kingdom | | | | | |
| 338 | 334 | + | The Shanghai Commercial & Savings Bank | China (Taiwan) | | | | | |
| 339 | 438 | 1 | Banca Transilvania | Romania | | | | | |
| 340 | 267 | + | BNZ | New Zealand | | | | | |
| 341 | 340 | + | Hua Nan Commercial Bank | China (Taiwan) | | | | | |
| 342 | 317 | • | BPER Group | Italy | | | | | |
| 343 | 381 | 1 | BTG Pactual | Brazil | | | | | |
| 344 | 326 | + | TMB Bank | Thailand | | | | | |
| 345 | 372 | 1 | Pinnacle Financial | United States | | | | | |
| 346 | 350 | 1 | Helaba | Germany | ₽ | ₽ | ₽ | ₽ | |
| 347 | 369 | 1 | Security Bank | Philippines | | | | | |
| 348 | 306 | + | SNS | Netherlands | ₽ | | | | |
| 349 | 375 | 1 | FIBI | Israel | | | | | |
| 350 | - | New | Lombard Odier | Switzerland | | | | | • |

| 2020 Rank | 2019 Rank | | Brand | Economy | 2020 Brand Value | Brand Value Change | 2019 Brand Value | 2020 Brand Rating | 2019 Brand Rating |
|--------------|--------------|----------|--------------------------|-------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 351 | 311 | + | Skipton Building Society | United Kingdom | • Calab | Onungo <u>□</u> | | - Luang | fluing |
| 352 | 349 | i | Alior Bank | Poland | _ | | _ | _ _ | _ |
| 353 | 353 | + | Tesco Bank | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 354 | 303 | + | Associated Bank | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | ٥ |
| 355 | 427 | + | Ahli United Bank | Bahrain | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 356 | 345 | + | Commercial Bank Of Dubai | UAE | <u> </u> | Δ | <u> </u> | <u> </u> | ۵ |
| 357 | 377 | + | J. Safra Sarasin | Switzerland | <u> </u> | | | <u> </u> | |
| 358 | 295 | + | Arab Bank | Jordan | <u> </u> | 0 | 0 | Δ | ٥ |
| 359 | 305 | + | Metro Bank | United Kingdom | | | | | |
| 360 | 368 | 1 | Hancock Whitney | United States | • | | <u> </u> | <u> </u> | ۵ |
| 361 | 327 | + | Deutsche Kreditbank AG | Germany | | | | | |
| 362 | 431 | + | Saudi Investment Bank | Saudi Arabia | <u> </u> | <u> </u> | <u> </u> | Δ | Ω |
| 363 | 370 | 1 | Millennium | Poland | | | | | |
| 364 | 395 | 1 | National Bank of Belgium | Belgium | <u> </u> | | <u> </u> | <u> </u> | ۵ |
| 365 | 321 | + | Texas Capital Bank | United States | | | | | |
| 366 | 499 | 1 | Shawbrook Group PLC | United Kingdom | Δ | <u> </u> | <u> </u> | Δ | ٥ |
| 367 | 383 | 1 | Valley National Bank | United States | | | | | |
| 368 | 365 | + | IBERIABANK | United States | Δ | 0 | 0 | Δ | 0 |
| 369 | 384 | 1 | Bank Muscat | Oman | <u> </u> | | <u> </u> | <u> </u> | ٥ |
| 370 | 409 | 1 | Philippine National Bank | Philippines | Δ | 0 | <u> </u> | Δ | 0 |
| 371 | 292 | + | National Bank of Egypt | Egypt | <u> </u> | | <u> </u> | <u> </u> | ٥ |
| 372 | 380 | <u> </u> | Taiwan Business Bank | China (Taiwan) | <u> </u> | <u> </u> | <u> </u> | <u> </u> | ٥ |
| 373 | 400 | + | Banrisul | Brazil | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 374 | 414 | <u> </u> | Bank Al-Jazira | Saudi Arabia | <u> </u> | 0 | <u> </u> | <u> </u> | |
| 375 | 420 | <u>+</u> | Syndicate Bank | India | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 376 | 358 | + | CIMB Niaga | Indonesia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | ٥ |
| 377 | 343 | + | UMB | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 378 | 338 | + | Huarong Xiangjiang Bank | China | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 379 | 256 | + | Bank Pasargad | Iran | <u> </u> | _ | <u> </u> | <u> </u> | |
| 380 | 351 | . | Bank BTN | Indonesia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 381 | 374 | | Wintrust Financial | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 382 | 389 | + | Investors Bank | United States | <u> </u> | _ | <u> </u> | <u> </u> | |
| 383 | 356 | ÷ | Old National Bank | United States | Δ | <u> </u> | <u> </u> | _ _ | |
| 384 | 390 | + | Alawwal Bank | Saudi Arabia | _ | | | _ _ | |
| 385 | - | New | DVB | Germany | <u>-</u> | _ | _ | _ | |
| 386 | - | New | MBBank | Vietnam | _ | <u> </u> | <u> </u> | | |
| 387 | 362 | + | Dah Sing Bank | China (Hong Kong) | | <u> </u> | <u> </u> | <u> </u> | ٥ |
| 388 | 432 | + | Indian Overseas Bank | India | _ | | | | |
| 389 | 319 | ÷ | Bank of the Ozarks | United States | <u> </u> | <u> </u> | <u> </u> | | ٥ |
| 390 | 398 | + | Banque Misr | Egypt | _ | _ | _ | | |
| 391 | 333 | ÷ | Lansforsakringar Bank | Sweden | <u> </u> | Δ | <u> </u> | | ٥ |
| 392 | 391 | Ť | Zenith Bank | Nigeria | _ | _ | | | |
| 393 | 415 | + | Flagstar Bank | United States | <u> </u> | Δ | Δ | Δ | |
| 394 | 376 | ÷ | Credito Emiliano | Italy | _ | _ | | | |
| 395 | 364 | • | Shizuoka Bank | Japan | <u> </u> | <u> </u> | <u> </u> | Δ | |
| 396 | 385 | Ť | Sun Hung Kai Co | China (Hong Kong) | _ | <u> </u> | | | |
| 397 | 455 | + | CIB | Egypt | <u> </u> | <u> </u> | | Δ | |
| 398 | 371 | ÷ | Rand Merchant Bank | South Africa | Δ | <u> </u> | | | |
| 399 | 495 | + | Corficolombiana | Colombia | ■ | - | - | <u> </u> | |
| 400 | 448 | + | Onesavings Bank | United Kingdom | <u> </u> | <u> </u> | <u> </u> | | |

| Тор | 500 | most | valuable banking brai | nds 401-450 | 2020 | Brand | 2019 | 2020 | 2019 |
|--------------|--------------|----------|-------------------------------------|----------------|----------------|-----------------|----------------|-----------------|-----------------|
| 2020 Rank | 2019 Rank | | Brand | Economy | Brand Value | Value Change | Brand Value | Brand Rating | Brand Rating |
| 401 | - | New | Finecobank | Italy | | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 402 | _ | New | Interbank | Peru | _ | <u> </u> | | | |
| 403 | 423 | 1 | BancorpSouth | United States | <u> </u> | <u> </u> | _ | <u> </u> | |
| 404 | 392 | i | Coventry Building Society | United Kingdom | _ | _ | _ | <u> </u> | |
| 405 | 396 | , | Canadian Western Bank | Canada | <u> </u> | _ | _ | <u> </u> | |
| 406 | 403 | į | Panin Bank | Indonesia | _ | _ | _ | _ | |
| 407 | 439 | † | China Bank Corp | Philippines | <u> </u> | | _ | <u> </u> | |
| 408 | - | New | Kansai Mirai Bank | Japan | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 409 | 426 | 1 | BankUnited | United States | <u> </u> | <u> </u> | <u> </u> | | • |
| 410 | 496 | 1 | Federal Bank | India | Δ | <u> </u> | 0 | <u> </u> | • |
| 411 | 394 | + | Ulster Bank | Ireland | | <u> </u> | <u> </u> | <u> </u> | |
| 412 | 382 | | Houlihan Lokey Inc | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 413 | 449 | 1 | Bayerische Landesbank | Germany | | | | | |
| 414 | 489 | + | NBF | UAE | ₽ | ₽ | ₽ | | |
| 415 | 318 | + | Bank of Suzhou | China | | | | | |
| 416 | - | New | Ashikaga Bank | Japan | | | | | |
| 417 | 453 | 1 | Banco de Occidente | Colombia | | | | | |
| 418 | - | New | First Bancorp | Puerto Rico | ₽ | ₽ | | | |
| 419 | 460 | 1 | Blom Bank | Lebanon | | | | | |
| 420 | - | New | ACB | Vietnam | | <u></u> | | | |
| 421 | - | New | VR Smart Finanz | Germany | | | | | |
| 422 | - | New | Sacombank | Vietnam | | | | | |
| 423 | 428 | 1 | HBL | Pakistan | | | | | |
| 424 | 434 | 1 | Banco do Nordeste | Brazil | | | | | |
| 425 | - | New | Access Bank | Nigeria | | | | | |
| 426 | 429 | 1 | Zions Bancorporation | United States | | | | | |
| 427 | 468 | 1 | Banco Safra | Brazil | | | | | |
| 428 | 479 | 1 | EastWest Bank | Philippines | | | | | |
| 429 | 456 | 1 | Andhra Bank | India | | | | | |
| 430 | - | New | TIAA Bank | United States | | | | | |
| 431 | - | New | Banque Privee Edmond de Rothschild | Switzerland | | | | | |
| 432 | 435 | 1 | Fulton Financial | United States | | | | | |
| 433 | 425 | + | RCBC | Philippines | | | | | |
| 434 | - | New | BRD | Romania | | | | | ₽ |
| 435 | 221 | 1 | Bank of Taiwan | China (Taiwan) | | | | | |
| 436 | 419 | + | Al Tijari Commercial Bank of Kuwait | Kuwait | ₽ | ₽ | ₽ | ₽ | |
| 437 | 399 | + | United Bank for Africa | Nigeria | | | | | |
| 438 | - | New | Burgan Bank | Kuwait | ₽ | ₽ | | | <u> </u> |
| 439 | 378 | + | IDBI Bank | India | | | | | |
| 440 | 430 | + | Gulf Bank | Kuwait | <u> </u> | ₽ | <u> </u> | ₽ | <u> </u> |
| 441 | - | New | Sampath Bank | Sri Lanka | | | | | |
| 442 | 481 | 1 | TEB | Turkey | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 443 | - | New | Sparebank 1 Sr B | Norway | | | | | |
| 444 | 475 | 1 | Wash Fed | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 445 | 445 | + | Plains Capital Bank | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 446 | 474 | 1 | GT Bank | Nigeria | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 447 | 336 | ↓ | Bank Of Queensland | Australia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 448 | - 440 | New | Adira Finance | Indonesia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 449 | 440 | + | Bank Of Hawaii | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| 450 | 437 | † | St.Galler Kantonalbank | Switzerland | <u> </u> | | a | | • |

| 451 452 453 454 455 456 457 | - 408 | | Dunand | Farmers | Brand | Value | Brand | Brand | Brand |
|---|-------|----------|------------------------------------|----------------|----------|----------|----------|----------|--------|
| 452 453 454 455 456 457 | 408 | 8.1 | Brand | Economy | Value | Change | Value | Rating | Rating |
| 453 454 455 456 457 | | New | Gentera Sab De | Mexico | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 454 455 456 457 | | + | ApoBank | Germany | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 455 456 457 | 379 | + | Land Bank of Taiwan | China (Taiwan) | <u> </u> | <u> </u> | <u> </u> | <u> </u> | ı |
| 456 457 | 354 | + | Bendigo and Adelaide Bank | Australia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 457 | 500 | 1 | First Midwest Bank | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| | 401 | + | Banque Internationale a Luxembourg | Luxembourg | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| | 397 | Nam | Bank of Kyoto | Japan | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 458 | 450 | New | Cadence Bank | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 459 | 450 | | Allahabad Bank | India | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 460 | 477 | 1 | QIIB | Qatar | <u> </u> | <u> </u> | <u> </u> | <u> </u> | ı |
| 461 | 441 | + | Bank OCBC NISP | Indonesia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 462 | 367 | + | Changshu Rural Commercial Bank | China | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 463 | 466 | 1 | Hankou Bank | China | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 464 | 491 | 1 | Promsvyazbank | Russia | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 465 | 402 | | Spar Nord Bank | Denmark | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 466 | - | New | Luzerner Kantonalbank | Switzerland | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 467 | 436 | + | Axos Bank | United States | | | | | |
| 468 | 459 | + | BTPN | Indonesia | | | <u> </u> | <u></u> | |
| 469 | - | New | Moneta Money Bank | Czech Republic | | | | | |
| 470 | 446 | + | Sparebank 1 | Norway | | | <u> </u> | ₽ | |
| 471 | 424 | + | Union Bank of Taiwan | China (Taiwan) | | | | | |
| 472 | 490 | 1 | Laurentian Bank | Canada | ₽ | ₽ | ₽ | | |
| 473 | 487 | 1 | United Bank Ltd | Pakistan | | | | | |
| 474 | 469 | + | Banca Generali S | Italy | | | | | |
| 475 | 484 | 1 | BMCE Bank | Morocco | | | | | |
| 476 | - | New | Cedyna | Japan | | | | | |
| 477 | 494 | 1 | Mcb Bank | Pakistan | | | | | |
| 478 | 462 | 1 | Home Bancshares | United States | | | | | |
| 479 | - | New | Otkritie FC Bank | Russia | | | | | |
| 480 | 478 | • | Noor Bank | UAE | | | | | |
| 481 | 417 | + | First Bank of Nigeria | Nigeria | | | | | |
| 482 | 454 | + | Shoko Chukin Bank | Japan | | | | | |
| 483 | 442 | + | Aareal Bank | Germany | | | | | |
| 484 | - | New | Compartamos Banco | Mexico | | | | | |
| 485 | 485 | ← | Aozora Bank | Japan | | | | | |
| 486 | - | New | Boubyan | Kuwait | | | | | |
| 487 | 465 | + | Hokkaido Bank | Japan | | | | | |
| 488 | - | New | BEKB BCBE | Switzerland | ₽ | | | | |
| 489 | - | New | Kenya Commercial | Kenya | | | | | |
| 490 | 360 | + | Guangdong Nanyue Bank | China | | | <u> </u> | ₽ | |
| 491 | 472 | + | Basler Kantonalbank | Switzerland | | | | | |
| 492 | 470 | + | Banca Popolare di Sondrio | Italy | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 493 | 393 | • | Bank Audi | Lebanon | <u> </u> | <u> </u> | <u> </u> | | |
| 494 | - | New | Indian Bank | India | _ | <u> </u> | _ | | |
| 495 | 467 | • | United Bank | United States | <u> </u> | <u> </u> | <u> </u> | <u> </u> | |
| 496 | - | New | City National Bank of Florida | United States | <u> </u> | <u> </u> | | | |
| 497 | 498 | 11011 | Oberbank Ag | Austria | | <u> </u> | <u> </u> | <u> </u> | |
| 498 | 490 | New | Credit Bank Of Moscow | Russia | <u> </u> | <u> </u> | | | |
| 499 | 416 | ₽ IVOW | Hachijuni Bank | Japan | - | ₽ | ■ | - | |

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Definitions.

LLOYDS BANK [Lloyds Bank] Enterprise Value Branded Business Value HALIFAX Brand Contribution [Halifax] **Brand** HALIFAX Value [Halifax] HALIFAX [Halifax]

Brand Value

+ Enterprise Value

The value of the entire enterprise, made up of multiple branded businesses.

Where a company has a purely monobranded architecture, the 'enterprise value' is the same as 'branded business value'.

+ Branded Business Value

The value of a single branded business operating under the subject brand.

A brand should be viewed in the context of the business in which it operates. Brand Finance always conducts a branded business valuation as part of any brand valuation. We evaluate the full brand value chain in order to understand the links between marketing investment, brandtracking data, and stakeholder behaviour.

+ Brand Contribution

The overall uplift in shareholder value that the business derives from owning the brand rather than operating a generic brand.

The brand values contained in our league tables are those of the potentially transferable brand assets only, making 'brand contribution' a wider concept.

An assessment of overall 'brand contribution' to a business provides additional insights to help optimise performance.

+ Brand Value

The value of the trade mark and associated marketing IP within the branded business.

Brand Finance helped to craft the internationally recognised standard on Brand Valuation – ISO 10668. It defines brand as a marketing-related intangible asset including, but not limited to, names, terms, signs, symbols, logos, and designs, intended to identify goods, services or entities, creating distinctive images and associations in the minds of stakeholders, thereby generating economic benefits.

Brand Strength

Brand Strength is the efficacy of a brand's performance on intangible measures, relative to its competitors.

In order to determine the strength of a brand, we look at Marketing Investment, Stakeholder Equity, and the impact of those on Business Performance. Each brand is assigned a Brand Strength Index (BSI) score out of 100, which feeds into the brand value calculation. Based on the score, each brand is assigned a corresponding rating up to AAA+ in a format similar to a credit rating.

Analysing the three brand strength measures helps inform managers of a brand's potential for future success.

Brand Strength Index

Marketing Investment

Stakeholder Equity

Business Performance Widely recognised factors deployed by marketers to create brand loyalty and market share.

Perceptions of the brand among different stakeholder groups, with customers being the most important.

Quantitative market and financial measures representing the success of the brand in achieving price and volume premium.

Equity Performance

Marketing Investment

- A brand that has high Marketing Investment but low Stakeholder Equity may be
 on a path to growth. This high investment is likely to lead to future performance in
 Stakeholder Equity which would in turn lead to better Business Performance in the future.
- However, high Marketing Investment over an extended period with little improvement in Stakeholder Equity would imply that the brand is unable to shape customers' preference.

Stakeholder Equity

- The same is true for Stakeholder Equity. If a company has high Stakeholder Equity, it is likely that Business Performance will improve in the future.
- However, if the brand's poor Business Performance persists, it would suggest that
 the brand is inefficient compared to its competitors in transferring stakeholder sentiment
 to a volume or price premium.

Business Performance

- Finally, if a brand has a strong Business Performance but scores poorly on Stakeholder Equity, it would imply that, in the future, the brand's ability to drive value will diminish.
- However, if it is able to sustain these higher outputs, it shows that the brand is particularly efficient at creating value from sentiment compared to its competitors.

Brand Valuation Methodology.

Brand Finance calculates the values of the brands in its league tables using the Royalty Relief approach - a brand valuation method compliant with the industry standards set in ISO 10668.

This involves estimating the likely future revenues that are attributable to a brand by calculating a royalty rate that would be charged for its use, to arrive at a 'brand value' understood as a net economic benefit that a licensor would achieve by licensing the brand in the open market.

The steps in this process are as follows:

- 1 Calculate brand strength using a balanced scorecard of metrics assessing Marketing Investment, Stakeholder Equity, and Business Performance. Brand strength is expressed as a Brand Strength Index (BSI) score on a scale of 0 to 100.
- 2 Determine royalty range for each industry, reflecting the importance of brand to purchasing decisions. In luxury, the maximum percentage is high, in extractive industry, where goods are often commoditised, it is lower. This is done by reviewing comparable licensing agreements sourced from Brand Finance's extensive database.
- 3 Calculate royalty rate. The BSI score is applied to the royalty range to arrive at a royalty rate. For example, if the royalty range in a sector is 0-5% and a brand has a BSI score of 80 out of 100, then an appropriate royalty rate for the use of this brand in the given sector will be 4%.
- 4 Determine brand-specific revenues by estimating a proportion of parent company revenues attributable to a brand.
- 5 Determine forecast revenues using a function of historic revenues, equity analyst forecasts, and economic growth rates.
- 6 Apply the royalty rate to the forecast revenues to derive brand revenues.
- 7 Brand revenues are discounted post-tax to a net present value which equals the brand value.



Brand Strength Index (BSI)

Brand strength expressed as a BSI score out of 100.



Brand Royalty Rate

BSI score applied to an appropriate sector royalty range.



Brand Revenues

Royalty rate applied to forecast revenues to derive brand value.



Brand Value

Post-tax brand revenues discounted to a net present value (NPV) which equals the brand value.

Disclaimer

Brand Finance has produced this study with an independent and unbiased analysis. The values derived and opinions produced in this study are based only on publicly available information and certain assumptions that Brand Finance used where such data was deficient or unclear. Brand Finance accepts no responsibility and will not be liable in the event that the publicly available tion relied upon is subsequently found to be inaccurate. The opinions and financial analysis expressed in the report are not to be construed as providing investment or business advice. Brand Finance does not intend the report to be relied upon for any reason and excludes all liability to any body, government or organisation.

Market Research Methodology.

Brand Finance conducted original market research in 10 sectors across 29 markets with a sample size of over 50,000 adults, representative of each country's internet population aged 18+. Surveys were conducted online during autumn 2019.



Auto

Retail

Tech

Insurance

Apparel

Utilities

Banking

Restaurants

Airlines

Telecoms

Stakeholder Equity Measures.

Key Metrics

- + Reputation
- + Innovation
- + Trust

- + Emotional Fit
- + Recommendation
- + Quality etc.

Brand converison funnel

The brand conversion funnel is a way of summarising the likely strength of a brand to convert to purchase.



Awareness

Knowledge that your brand exists

Familiarity

Depth of knowledge of the brand

Consideration

Narrowing down market to candidate brand set

Preference

Category users' brand preference

Loyalty

Intention to repeat purchase

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Consulting Services.

Brand & Business

Value

1. Valuation: What are my intangible assets worth?

Valuations may be conducted for technical purposes and to set a baseline against which potential strategic brand scenarios can be evaluated.

- + Branded Business Valuation
- + Trademark Valuation
- + Intangible Asset Valuation
- + Brand Contribution

4. Transactions: Is it a good deal? Can I leverage my intangible assets?

Transaction services help buyers, sellers, and owners of branded businesses get a better deal by leveraging the value of their intangibles.

- + M&A Due Diligence
- + Franchising & Licensing
- + Tax & Transfer Pricing
- + Expert Witness

2. Analytics: How can I improve marketing effectiveness?

Analytical services help to uncover drivers of demand and insights. Identifying the factors which drive consumer behaviour allows an understanding of how brands create bottom-line impact.

- Market Research Analytics +
- Return on Marketing Investment +
 - Brand Audits +
 - Brand Scorecard Tracking +

3. Strategy: How can I increase the value of my branded business?

Strategic marketing services enable brands to be leveraged to grow businesses. Scenario modelling will identify the best opportunities, ensuring resources are allocated to those activities which have the most impact on brand and business value.

- Brand Governance +
- Brand Architecture & Portfolio Management +
 - Brand Transition +
 - Brand Positioning & Extension +

MARKETING

We help marketers to

investment (ROI) of

and strategies.

brand-based decisions

connect their brands to

business performance by evaluating the return on

RKETING FINANCE

We provide financiers and auditors with an independent assessment on all forms of brand and intangible asset valuations.

% TAX



We help brand owners and fiscal authorities to understand the implications of different tax, transfer pricing, and brand ownership arrangements. We help clients to enforce and exploit their intellectual property rights by providing independent expert advice in- and outside of the courtroom.

Brand Evaluation Services.



How are brands perceived in my category?

Brand Finance tracks brand fame and perceptions across 30 markets in 10 consumer categories. Clear, insightful signals of brand performance, with data mining options for those who want to dig deeper – all at an accessible price.

What if I need more depth or coverage of a more specialised sector?

Our bespoke brand scorecards help with market planning and can be designed to track multiple brands over time, against competitors, between market segments and against budgets. Our 30-country database of brand KPIs enables us to benchmark performance appropriately.

Do I have the right brand architecture or strategy in place?

Research is conducted in addition to strategic analysis to provide a robust understanding of the current positioning. The effectiveness of alternative architectures is tested through drivers analysis, to determine which option(s) will stimulate the most favourable customer behaviour and financial results.

How can I improve return on marketing investment?

Using sophisticated analytics, we have a proven track record of developing comprehensive brand scorecard and brand investment frameworks to improve return on marketing investment.

What about the social dimension? Does my brand get talked about?

Social interactions have a proven commercial impact on brands. We measure actual brand conversation and advocacy, both real-world word of mouth and online buzz and sentiment, by combining traditional survey measures with best-in-class social listening.

Communications Services.

How we can help communicate your brand's performance in brand value rankings



Brand Accolade - create a digital endorsement stamp for use in marketing materials, communications, annual reports, social media and website. Advertising use subject to terms and conditions.







MOST VALUABLE BANKING **BRAND**



STRONGEST BANKING BRAND



Video Endorsement – record video with Brand Finance CEO or Director speaking about the performance of your brand, for use in both internal and external communications.



Bespoke Events – organise an award ceremony or celebratory event, coordinate event opportunities and spearhead communications to make the most of them.



Digital Infographics – design infographics visualising your brand's performance for use across social media platforms.



Trophies & Certificates – provide a trophy and/or hand-written certificate personally signed by Brand Finance CEO to recognise your brand's performance.



Sponsored Content – publish contributed articles, advertorials, and interviews with your brand leader in the relevant Brand Finance report offered to the press.



Media Support – provide editorial support in reviewing or copywriting your press release, pitching your content to top journalists, and monitoring media coverage.

Brand Dialogue®



Value-Based Communications

With strategic planning and creative thinking, we develop communications plans to create dialogue with stakeholders that drives brand value. Our approach is integrated, employing tailored solutions for our clients across PR, marketing and social media.

SERVICES

- Research and Insights
- Integrated Communications Planning
- Project Management and Campaign Execution
- Content and Channel Strategy
- Communications Workshops

For more information, contact enquiries@brand-dialogue.co.uk or visit www.brand-dialogue.co.uk



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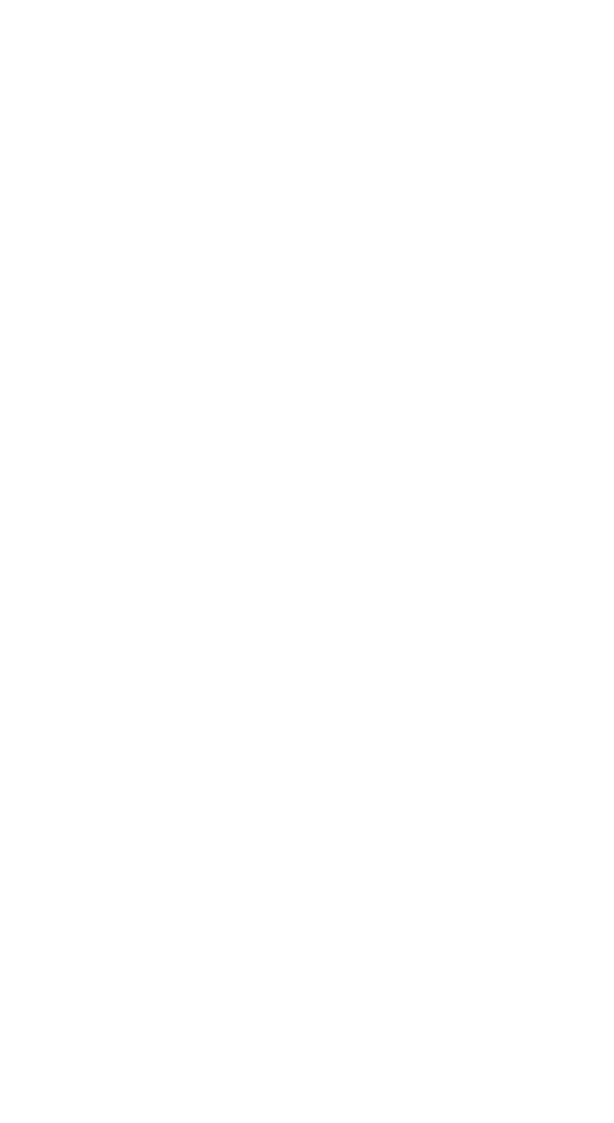
Brand Finance Network.

For further information on our services and valuation experience, please contact your local representative:

| Market | Contact | Email | Telephone |
|----------------|------------------------|-----------------------------------|--------------------|
| Asia Pacific | Samir Dixit | s.dixit@brandfinance.com | +65 906 98 651 |
| Australia | Mark Crowe | m.crowe@brandfinance.com | +61 2 8076 5791 |
| Canada | Charles Scarlett-Smith | c.scarlett-smith@brandfinance.com | +1 514 991 5101 |
| Caribbean | Nigel Cooper | n.cooper@brandfinance.com | +1 876 825 6598 |
| China | Scott Chen | s.chen@brandfinance.com | +86 186 0118 8821 |
| East Africa | Jawad Jaffer | j.jaffer@brandfinance.com | +254 204 440 053 |
| France | Bertrand Chovet | b.chovet@brandfinance.com | +33 6 86 63 46 44 |
| Germany | Holger Muehlbauer | h.muehlbauer@brandfinance.com | +49 151 54 749 834 |
| India | Ajimon Francis | a.francis@brandfinance.com | +44 207 389 9400 |
| Indonesia | Jimmy Halim | j.halim@brandfinance.com | +62 215 3678 064 |
| Ireland | Simon Haigh | s.haigh@brandfinance.com | +353 087 669 5881 |
| Italy | Massimo Pizzo | m.pizzo@brandfinance.com | +39 02 303 125 105 |
| Japan | Jun Tanaka | j.tanaka@brandfinance.com | +81 90 7116 1881 |
| Mexico & LatAm | Laurence Newell | I.newell@brandfinance.com | +1 214 803 3424 |
| Middle East | Andrew Campbell | a.campbell@brandfinance.com | +971 508 113 341 |
| Nigeria | Tunde Odumeru | t.odumeru@brandfinance.com | +234 012 911 988 |
| Romania | Mihai Bogdan | m.bogdan@brandfinance.com | +40 728 702 705 |
| South Africa | Jeremy Sampson | j.sampson@brandfinance.com | +27 82 885 7300 |
| Spain | Teresa de Lemus | t.delemus@brandfinance.com | +34 654 481 043 |
| Sri Lanka | Ruchi Gunewardene | r.gunewardene@brandfinance.com | +94 11 770 9991 |
| Turkey | Muhterem Ilgüner | m.ilguner@brandfinance.com | +90 216 352 67 29 |
| UK | Richard Haigh | rd.haigh@brandfinance.com | +44 207 389 9400 |
| USA | Laurence Newell | I.newell@brandfinance.com | +1 514 991 5101 |
| Vietnam | Lai Tien Manh | m.lai@brandfinance.com | +84 90 259 82 28 |



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Brand Finance®



Contact us.

The World's Leading Independent Brand Valuation Consultancy
T: +44 (0)20 7389 9400

Francy iriga@brandfinance.com

E: enquiries@brandfinance.com www.brandfinance.com

